



Form PTO-1449 (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-26401 APPLICANT: Steven E. Bierenbaum FILING DATE: August 25, 2000	SERIAL NO. 09/648,247 GROUP: 3621
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U.S. PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

FOREIGN PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
<i>P.E.</i>	E1	9237181	09/1997	JP			

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>P.E.</i>	F1	Deitel & Deitel, C++ How to Program, 1998, Prentice Hall.
	F2	Fabrik A Visual Programming Environment, 1998, ACM Inc.
	F3	Introduction to Visual Basic 5.0 Programming, Last Updated 1999, printed from http://www.dcs.napier.ac.uk/hci/VB50/home.html .
	F4	Programmer's Guide Microsoft Visual Basic, 1992, Microsoft.
	F5	"Enterprise Customer Acquisition: CSC Assessment Solutions" CSC Brochure, 1998.
	F6	Basic Aspect Of Squeak And The Smalltalk-80 Programming Language, 22 June, 1998
	F7	Corrano, Helman, Veroff, Data Abstraction And Problem Solving With C++, 1998 Addison Wesley Longman, Inc.
	F8	Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997.

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EXAMINER:

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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

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